

We have changed

More than just STATUS

Feedback are an independent market research company part owned by the National Housing Federation. We still offer unrivalled expertise in carrying out STATUS surveys but our team of well respected research professionals and ex-practitioners also offer a wide range of outcome focused, cost effective resident engagement services. We can support you to ensure your engagement activity exceeds the expectations of your residents and the inspectors.

We offer a flexible menu of engagement services:

- STATUS surveys
- Repair and tracker surveys
- Resident engagement models
- Focus groups and workshops
- Tenant profile data capture
- Tenant profile data capture
- Mystery shopping
- Engaging hard to reach groups



For further information or advice

or to discuss any of the services above, please contact
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or **01865 594331**

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